



PATIENT ADVOCACY and PROTECTIVE RESOURCES

The Following list does not constitute a recommendation or endorsement of these agencies, but can be utilized as a convenience in locating appropriate services to meet specific needs that an individual patient or family member may have.



INFO LINE LA County

211 or (800) 339-6993

24 hour information line that offers referrals to a wide array of resources in Los Angeles county including: government services, emergency housing, legal services, transportation, meals, rehabilitation programs, senior, children and family services.

LA County Healthcare Referral Line

(800) 427-8700

Provides healthcare referrals Monday – Friday from 8 am til 5 pm to array of LA County Health facilities, including hospitals, clinics, mental health, Medi-cal, etc.

ABUSE/NEGLECT

Children:

Child Abuse Hotline (DCFS)

(800) 540-4000

Accepts reports of child abuse and offers crisis counseling and refers callers to local agencies for further info and services.

Child Abuse Parents Anonymous National & California Office P.O. Box 1182 Washington, D.C. 20013 (800) 394-3366

Elder and Dependent Adults:

Adult Protective Services (APS)

(213) 351-5401

Provides intake, crisis intervention for elderly, disabled and dependent adults. Report known or suspected physical, emotional, financial abuse or neglect.

Law Enforcement (All Ages)

911

AIDS

CDC Hotline

(800) 342-2437

Southern California Aids and Hepatitis Hotline

(800) 922-2437

CHILDREN AND FAMILIES

Los Angeles County Children and Family Services 800 S. Barranca Ave Los Angeles, Ca 90036 (213)351-5602

Jewish Family Services 5700 Wilshire Blvd Suite 2614 Los Angeles, Ca 90036 (323) 761-8800

Center for Pacific Asian Family 543 N. Fairfax Rm# 108 Los Angeles, Ca 90036 (323) 653-4042

DEATH/HOSPICE/GRIEF SUPPORT

Funeral Consumer Alliance of LA

(626)683-3545

Info on affordable funeral options, referrals to low-cost services in local area, funeral planning.

211 LA County

211 or (800) 339-6993

For listing of counseling referrals, support group and hospice agencies

DOMESTIC VIOLENCE

24-Hour Domestic Violence Hotline

(800) 978-3600

24-Hour Hotline Bilingual

(800) 799-7233 or (323) 653-4024 (LA)

211 LA County

211 or (800) 339-6993

For referrals for battered women's shelters

Crisis Line (24-hour hotline)

(310)392-8381

DRUG/ALCOHOL ADDICTION

Alcoholic's Anonymous

(323)936-4343

Alcoholics Anonymous (Services in Spanish)

(323)735-2089

FOOD

Meals on Wheels

(213)738-4000

Hot meals and snack delivered to individual's homes

GAY/LESBIAN SERVICES

Gay and Lesbian Community Services 1625 N. Schrader Los Angeles, Ca 90028 (323)993-7400

Provides essential human services, education, healthcare and advocacy.

GOVERNMENT FUNDING

IHHS Inhome Supportive Services (IHSS) (888)944-4477 or (213)744-4477

Provides funding for a caretaker to come into a person's home with non-medical services such assistance with cleaning, grooming, cooking, shopping. Must meet low- income requirements.

LA County Health and Nutrition Hotline

(877) 597-4777

Resources for application for food stamps, general relief, Medi-Cal, Cal works

Medicare/Social Security/SSI

(800)772-1213

State Department of Rehabilitation

Los Angeles

(213)736-3904

HOMELESS

211 LA County

211 or (800) 339-6993

For referrals for homeless referrals, shelters, transitional housing

People Assisting the Homeless (PATH)

(323)644-2216

Access center, shelter, transitional housing program for men, women and children

Public Counsel

(213) 385-2977

Homelessness prevention Law Project. Provides representation to homeless individuals and families before admin agencies to secure shelter, clothing, food and other benefits.

New Image Shelter

Shelter, Transitional Housing for men and women 3804 Broadway Place, LA CA 90038 (323) 231-1711

The Midnight Mission

(213)624-9258

Hot meals and emergency beds – 601 S. San Pedro, Los Angeles

Haven Hills Crisis Emergency Shelter for Women and Children

(818) 887-6589

PATIENT ADVOCACY/RIGHTS

Patient's Rights/Advocacy Program

(213) 738-4888

Patient's rights complaints

Protection and Advocacy

(818) 546-1631

Provides Advocacy services for people with developmental or mental disability

Medi-cal/Medicare Complaints

(800) 368-5779

Inspector General's Hotline to report fraud in health and human services

Department of Corporations

(800) 400-0815

To file a complaint against a health care service plan after the plan has been contacted using the plan's grievance process or in an emergency situation

Department of Health Services/California State Licensing (213) 351-8285

Complaints about licensed healthcare facilities

LEGAL SERVICES

Bet Tzedek Legal Services (323) 939-0506

Legal Aid Foundation LA (213)487-3320

MENTAL HEALTH

211 LA County referral line (800)339-6993 or 211

Didi Hirsch (310)390-6612

Counseling, mental health, drug and alcohol abuse programs

Suicide Hotline (310)391-1253

SENIORS

Los Angeles Department of Aging (213)738-4004

Information for seniors on: housing, legal services, transportation, meals, recreation

Alzheimer's Association (800) 272-3900

Caregiver Resource Center (800) 445-8106.

SEXUAL ASSAULT

LA Rape and Battering Hotline (310) 392-8381

Provides emergency services to women who have been victims of domestic violence and sexual assault.

Rape Treatment Center (Santa Monica - UCLA Medical Center) 1250 16th Street Santa Monica, Ca 90404 (310) 319-4000

Provides 24hr Emergency services, shelter and treatment to victims of domestic violence and sexual assault.

Rape Support Group for Teens Valley Trauma Center 7116 Sophia Ave Van Nuys, Ca 91406 (818) 886-0453

Rosa Parks Sexual Assault Crisis Center 4182 South Western Ave Los Angeles, Ca 90062 (323) 295-8582

VICTIMS/WITNESS ASSISTANCE

Victims/witnesses may experience trauma resulting from a crime. Below services assist victims of crime to determine eligibility to receive financial compensation from the state for medical expenses, loss of wages and rehabilitation and counseling/support resources.

Center for Victims of Violence (800)750-6262

Victim's Assistance (213) 974-7499

Victim Witness Assistance Program (213)974-1635