

**CTSA Research Coordinator Taskforce  
Clinical Research Coordinator<sup>1</sup> Job Descriptions Recommendations**

<b>CRC Job Title</b>	<b>Minimal Education<sup>2</sup></b>	<b>Years Experience</b>	<b>Qualifications/Scope</b>
<b>Assistant CRC</b>	High School Diploma <i>or</i> General Educational Development /Diploma (GED)	0-2 years experience in related field	<p>Under the direct supervision of the study team, assists in the coordination of the details of the human research subject study and documentation concerning study protocols, which may include:</p> <ul style="list-style-type: none"> <li>• Filing and office organization</li> <li>• Patient/research participant scheduling</li> <li>• Patient/research participant history</li> <li>• Data collection</li> <li>• Data entry</li> <li>• Data management</li> <li>• Follow-up care</li> <li>• Laboratory procedures</li> <li>• Order materials/supplies</li> <li>• Schedule research meetings</li> <li>• Comply with Institutional policies, SOPs and guidelines</li> <li>• Must comply with federal, state, and sponsor policies</li> </ul> <p>Must possess knowledge of IRB and human subject protection and must adhere to an IRB approved protocol.</p>
<b>CRC 1</b>	Associates Degree <i>or</i> an allied health	1 year clinical research experience	<p>Coordinate all clinical research activities with moderate supervision</p> <p>Expected to Perform all CRC Core responsibilities (as applicable):</p> <ul style="list-style-type: none"> <li>• Adhere to an IRB approved protocol</li> <li>• Participate in the informed consent process of study subjects</li> <li>• Support the safety of clinical research patients/research participants</li> </ul>

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	professional degree <sup>3</sup>		<ul style="list-style-type: none"> <li>• Coordinate protocol related research procedures, study visits, and follow-up care</li> <li>• Screen, recruit and enroll patients/research participants</li> <li>• Maintain study source documents</li> <li>• Report adverse events</li> <li>• Understand good clinical practice (GCP) and regulatory compliance</li> <li>• Educate subjects and family on protocol, study intervention, study drug, etc.</li> <li>• Comply with Institutional policies, standard operating procedures (SOPs) and guidelines</li> <li>• Must comply with federal, state, and sponsor policies</li> </ul> <p>Also may be responsible for any of the following:</p> <ul style="list-style-type: none"> <li>• Manage essential regulatory documents</li> <li>• Register study on ClinicalTrial.gov</li> <li>• Complete case report forms (paper &amp; electronic data capture) and address queries</li> <li>• Submit documents to regulatory authorities (e.g. IRB, FDA, etc.) and/or review/monitoring boards (ie, DSMB, independent safety officer)</li> <li>• Facilitate pre-study, site qualification, study initiation, and monitoring visits</li> <li>• Facilitate study close out activities<sup>4</sup></li> <li>• Coordinate research/project team meetings</li> <li>• Collect, process and ship laboratory specimens</li> <li>• Schedule subject visits and procedures</li> <li>• Retain records/archive documents after study close out</li> </ul> <p>Requires effective writing and communication, work as part of a team, ability to multitask</p>
<b>CRC 2</b>	BA/BS	2 years clinical research experience	<p>Coordinate all clinical research activities with minimal supervision</p> <p>Perform all CRC Core and additional responsibilities as detailed for CRC 1.</p> <p>Also may be responsible for any of the following:</p> <ul style="list-style-type: none"> <li>• Manage study finances including sponsor invoicing &amp; resolving study subject billing issues</li> </ul>

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			<ul style="list-style-type: none"> <li>• Develop advertisement materials</li> <li>• Act as liaison for research subject, investigator, IRB, sponsor, and healthcare professionals</li> <li>• Document investigational product (drug/device) accountability</li> <li>• Self monitor and self-audit responsibilities</li> <li>• Develop informed consent document</li> <li>• Maintain Clinical Trial.gov /</li> <li>• Develop Case Report Forms</li> </ul> <p>Assignments to include more complex studies</p>
<b>CRC 3</b>	BA/BS	3 - 4 years clinical research experience	<p>Function independently in a clinical research setting and responsible for the complete coordination of assigned clinical research activities. May have supervisory responsibilities.</p> <p>Perform all CRC Core and additional responsibilities as detailed for CRC 1 and 2.</p> <p>Also may be responsible for any of the following:</p> <ul style="list-style-type: none"> <li>• Support a PI sponsored IND or IDE</li> <li>• Host/ prepare for external audits (sponsor, FDA, NIH, etc)</li> <li>• Monitor or audit studies in the institution</li> <li>• Facilitate and/or run research/project team meetings</li> <li>• Prepare study budget</li> <li>• May serve as a liaison for hospital billing for research subjects<sup>5</sup></li> <li>• Educate and mentor clinical staff, research team and other coordinators</li> <li>• Coordinate multi-center studies</li> <li>• Assess protocol feasibility</li> <li>• Prepare, negotiate, manage study contract</li> </ul> <p>Effective problem solving, writing and communication skills. Ability to multi-task working as part of a team or independently.</p>

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<sup>1</sup>The term “clinical research coordinator” refers to a research coordinator who supports any aspect of human subject research.

<sup>2</sup> While recommended minimal levels are provided, a given institution also may want to include *preferred* educational and/or research coordinator certification requirements.

<sup>3</sup> Institution may allow an Allied Health certificate program in lieu of a two year degree program

<sup>4</sup> Some of these activities may be project specific.

Please note: The above suggested job descriptions are recommendations and most likely there will be exceptions to the above in terms of having a candidate for a position who may not have the required education or experience, but may be eligible for a particular position. The job description recommendations are geared toward new people coming into an institution and as such, a given institution may need to make provisions to grandfather people into roles who do not meet the recommended minimal education experience.